



Virtual Customer Service Support Representative



Virtual Customer Service

Starting at
\$ 10.00 - \$25.00/hourly.

Customer Relations Advocate

Starting at
\$ 15.00 to \$ 21.00/hourly



ABOUT PROGRAM

The Customer Service program provides guidelines for emerging technologies such as Internet Chat. Participants will learn various hands-on and interactive scenarios to develop the foundation of customer care skills needed to provide service excellence. The foundation for businesses success is quality customer service; program participants learn to build life-long customer relationships by developing effective customer-care strategies.

Program Benefits Include:

- Industry-Recognized Certificate Business Professional (CBP) in Customer Service.
- Program includes 7-weeks of classroom instruction and e-learning online instruction followed by 1-weeks of hands-on experience.

PROGRAM BONUSES!

- Free Microsoft Office Specialist (MOS) e-learning online courses for six months. Includes: Excel, Outlook, PowerPoint, Word. **\$500.00 incentive for completing program.**
- **Free Laptop to Keep.**

Virtual Customer Service Support Representative Program Applicant Requirements:

- An individual must be 18 years of age or older, a U.S. citizen or eligible non-citizen and registered with Selective Service (if applicable).
- High School Degree or GED.
- Commit to 7-week educational training program.
- **Hurry! Classes are starting soon. Call For Details.**

CALL US TODAY!

Call Mr. Walls at 248-237-3600, Monday to Friday, 9 a.m. – 4 p.m., or visit www.hiredinmichigan.com